

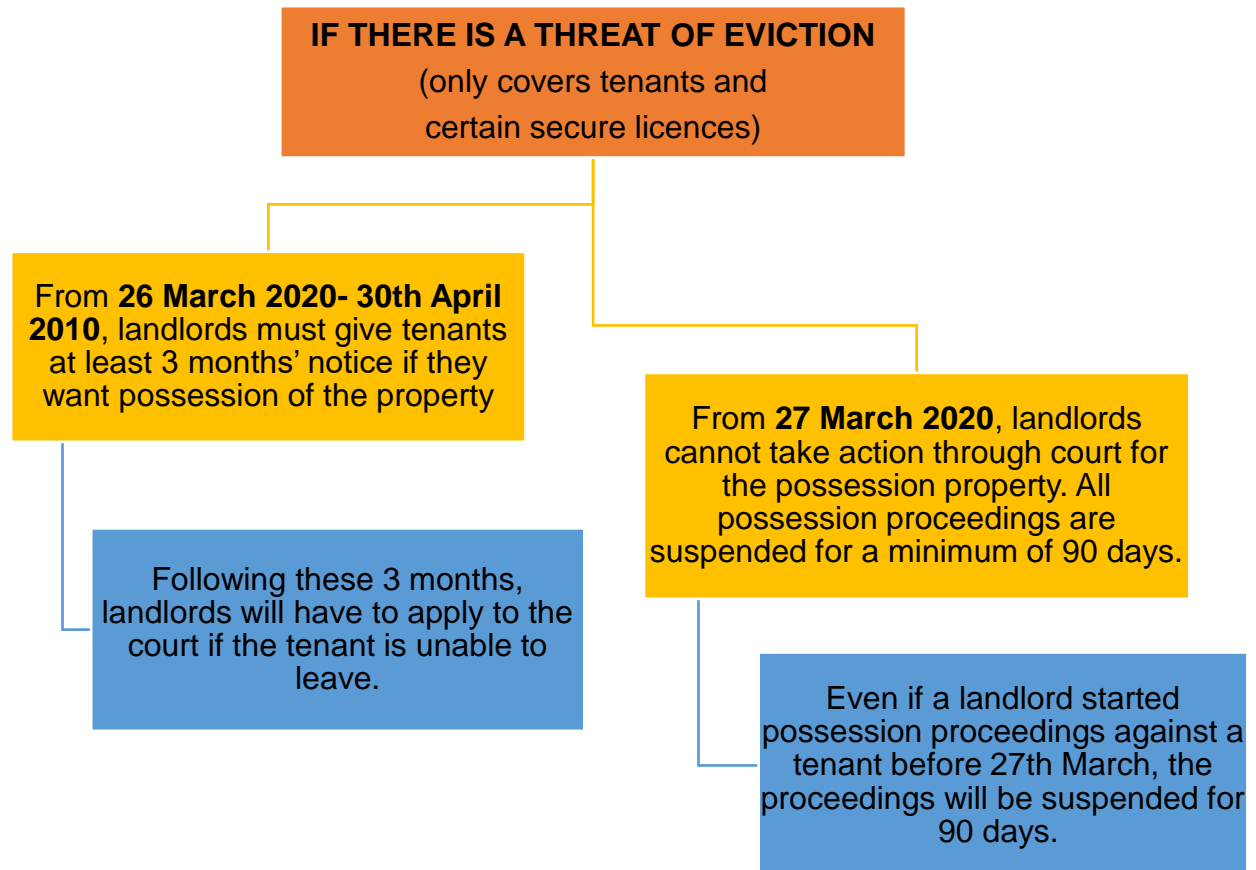
TOYNBEE HALL'S FREE LEGAL ADVICE CENTRE

Coronavirus Act 2020 and Tenant Rights

The Coronavirus outbreak requires most of us to stay at home and practice social distancing. Many are unable to work, have lost their jobs or cannot earn their full income. As a result, some cannot meet their basic needs such as housing costs.

Coronavirus Act 2020:

The government has passed the Coronavirus Act 2020 which includes protections for tenants during this difficult period. This law especially considers reducing the risk of evictions. COVID-19 clearly poses many health risks so it would be a challenging for someone to find themselves without a home.



If you are unsure whether your tenancy is covered by the new law, please contact us to book an appointment for legal advice (email: flac@toynbeehall.org.uk)

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Further help and practical steps to take:

1. Communicate with your landlord

It is important to keep your landlord updated on your financial situation. If you are facing any kind of difficulties, you should speak to them at the earliest opportunity. Regular communication will ensure you can address problems early.

Paying for your rent:

The lockdown does not mean there is a “break” from paying the rent. You should let your landlord know if you cannot meet the rent costs. You could agree on rent reduction or accept rent at a later date.

⇒ **Shelter** has [example letters and guidance](#) to negotiate rent reductions during this lockdown

2. Seek legal help

Toynbee Hall's Free Legal Advice Centre is providing advice remotely by telephone and video conferencing (where available). We can help in relation to landlord and tenant matters. Please contact us to arrange an appointment (email: flac@toynbeehall.org.uk)

You can find more information and help available for landlords and tenants in the [government's guidance](#).